

Complete Electrical Solutions (East Anglia) Ltd. Fixed price services March 2022

For all of our Cambridge customers, when we carry out these fixed price tasks, we will:

- Arrive within the timeslot agreed or advise if we are running late and keep you updated
- These fixed prices are for Monday to Friday 8am to 4pm, unless otherwise agreed.
- An experienced electrician will attend and carry out your work
- We will always keep the dust and mess to a minimum and tidy up after our work
- Keep to our agreed price and advise of any faults or suggest further services if required.
- Ask you to leave us feedback for the work done

Task	What we will do for you	Unfortunately not included	Additional tasks we may suggest – further cost
Light switch change £45 inc VAT	<ul style="list-style-type: none"> • Remove the old switch or pull cord switch • Supply and fit a white 1 or 2 way single or twin light switch • Fit the new switch in the same position as the old switch 	<ul style="list-style-type: none"> • To move the switch to a new place • Fix any problem found – such as fixings/broken boxes/faulty circuit and any testing • Any different switch to our basic type – please advise any specific brand or type beforehand. • Any remedial work needed to complete the job • No filling, or decorating • Minor Works Electrical Certificate – please advise at time of booking if required. 	<ul style="list-style-type: none"> • Remedial work/investigation/testing £30 per 30 minutes • New switch position – less than 0.5m £80 • New switch position – more than 0.5m £POA • Adding a surface extension box £10 • Removing an existing flush box and fitting a new, deeper or larger box £25 • Making good, filling, plastering and decorating - £POA • Electrical Inspection Condition Report – from £150
Change a pendant £75 inc VAT	<ul style="list-style-type: none"> • Remove the old pendant • Supply a 6" (150mm) white ceiling rose and bayonet fitting • Fit the new pendant to the same position on the ceiling • Test the polarity and circuit impedance before and advise of any issue found. 	<ul style="list-style-type: none"> • To move the pendant to a new place • To extend the flex • Any light bulbs • Fix any problem found – such as crumbling ceiling/short cables/faulty circuit and any testing • Any different pendant to our basic type – please advise any specific brand or type beforehand or you are providing the new light. • Any remedial work needed to complete the job • No filling, or decorating • Minor Works Electrical Certificate – please advise at time of booking if required. 	<ul style="list-style-type: none"> • Remedial work/investigation/testing £30 per 30 minutes • New switch position – less than 0.5m £80 • New switch position – more than 0.5m £POA • Adding a surface extension box £10 • Removing an existing flush box and fitting a new, deeper or larger box £25 • Making good, filling, plastering and decorating - £POA • Electrical Inspection Condition Report – from £150
Replace a 13A socket £47.50 inc VAT	<ul style="list-style-type: none"> • Remove the old socket • Supply a single or twin 13A white socket to the existing 25mm back box • Fit the new socket to the same position on the wall • Test the polarity and circuit impedance before and advise of any issue found. 	<ul style="list-style-type: none"> • To move the socket to a new place • Fix any problem found – such as fixings/broken boxes/faulty circuit and any testing • Any different socket to our basic type – please advise any specific brand or type beforehand as they may need a deeper box. • Any remedial work needed to complete the job • No filling, or decorating • Minor Works Electrical Certificate – please advise at time of booking if required. 	<ul style="list-style-type: none"> • Remedial work/investigation/testing £30 per 30 minutes • New socket position – less than 0.5m £80 • New switch position – more than 0.5m £POA • Adding a surface extension box £10 • Removing an existing flush box and fitting a new, deeper or larger box or turning a single in to a double 13A socket £30 • Making good, filling, plastering and decorating - £POA • Electrical Inspection Condition Report – from £150

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Smoke detector replacement/check From £45 inc VAT	<ul style="list-style-type: none"> Check the function/interlink/test button and advise of any issue found Remove the alarm and check the battery and date Fit a replacement detector of the brand you have advised to the same position. Test the polarity and circuit impedance before and advise of any issue found. 	<ul style="list-style-type: none"> To move the detector to a new place Any batteries and new detectors Fix any problem found – such as crumbling ceiling/short cables/faulty circuit and any testing Any different detector to the one advised – please advise any specific brand or type beforehand and send an image. Additional work such as a mix of detector brands. Any remedial work needed to complete the job No filling, or decorating Minor Works Electrical Certificate – please advise at time of booking if required. Landlord testing of type D system and Fire Alarm Certificate. 	<ul style="list-style-type: none"> Remedial work/investigation/testing £30 per 30 minutes Return with additional or correct type of detector £35 Making good, filling, plastering and decorating - £POA Electrical Inspection Condition Report – from £150
Loft lighting £170 inc VAT	<ul style="list-style-type: none"> Supply one 6" (150mm) white ceiling rose, LED light bulb and switch or pull cord. Fit the new pendant to the roof beams to a maximum of 10m of the loft hatch and/or the electric supply. There must be clear access to the loft and point of supply. Assume that there is a permanent live, neutral and earth at an existing point in the loft. There must be a 30mA RCD protecting the circuit. Test the polarity and circuit impedance before and advise of any issue found Issue a Minor Works Electrical Certificate 	<ul style="list-style-type: none"> Any remedial work needed to complete the job No filling, or decorating Further light fittings and switches Fault finding and repair Tidy up of existing cables RCD fused spur Installing a 6A circuit to the loft if there is not one 	<ul style="list-style-type: none"> Additional pendant lighting fitting/5m of cable £10 Supplement to change to a LED baton lamp £25 Clearing the loft and replacing the items £30 per half hour Rewire your lighting and re-clip cables correctly £POA Electrical Inspection Condition Report – from £150 Loft insulation and boarding – we will pass you onto our partner Get a 6A single phase/RCD supply to your loft and supply a Part P Electrical Installation Certificate where required – from £150 Add a 13A RCD protected socket – from £150
Swap to a USB wall socket £57.50 inc VAT	<ul style="list-style-type: none"> Remove the old socket Supply a single or twin 13A/USB white socket to the existing 25mm back box Fit the new socket to the same position on the wall Test the polarity and circuit impedance before and advise of any issue found. 	<ul style="list-style-type: none"> To move the socket to a new place Fix any problem found – such as fixings/broken boxes/faulty circuit and any testing Any different socket to our basic type – please advise any specific brand or type beforehand as they may need a deeper box. Any remedial work needed to complete the job No filling, or decorating Minor Works Electrical Certificate – please advise at time of booking if required. 	<ul style="list-style-type: none"> Remedial work/investigation/testing £30 per 30 minutes New socket position – less than 0.5m £80 New switch position – more than 0.5m £POA Adding a surface extension box £10 Removing an existing flush box and fitting a new, deeper or larger box or turning a single in to a double 13A socket £30 Making good, filling, plastering and decorating - £POA Electrical Inspection Condition Report – from £150
Fit a replacement electric shower £170inc VAT	<ul style="list-style-type: none"> Remove your old shower and dispose of Fit your new shower that you will supply The shower must be the same brand/type/footprint Test the polarity and circuit impedance before and advise of any issue found. The existing circuit must be protected by a 30mA RCD and be correctly rated for the load. Included is a Minor Works Electrical Certificate if no faults. 	<ul style="list-style-type: none"> The shower itself - We can provide a shower at extra cost. No remedial works to bring circuit up to regulations No other wiring/isolators or earthing No making good, painting/grouting or tiling Scale inhibitors - We assume that you will have suitable hard water protection in place. Isolator – we assume that the water is mains pressure and that an isolator is available. 	<ul style="list-style-type: none"> A new shower pull cord or switch to the same location £10 Remedial work/investigation/testing £30 per 30 minutes Add a 30mA RCD protected circuit – from £150 Earth bonding to gas/water within 2m of fuse box £30 Earth bonding to gas/water up to 10m of cable fuse box (STC) £125 Part P + Electrical Installation Certificate £30

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Book an electrician 1 hour £57 inc VAT	<ul style="list-style-type: none"> • Arrive on time and wearing correct PPE and shoe covers. • Carry out the work you direct or have pre booked • Fit the pre arranged materials or use our van stock or fit the items you provide. • Van stock and pre ordered materials are not included in the £57 charge and will be shown on the job sheet and invoice. • Test our work, fill out and provide the relevant electrical certificate, which is not included in the £57 charge. 	<ul style="list-style-type: none"> • Parking charges – please have a permit or space available • Travel from a distant parking space • All materials • Any relevant electrical certificate • Any subsequent visit required to carry on the work if it is not completed. • Making good/decoration/refitting carpets etc 	<ul style="list-style-type: none"> • Another visit – price dependent on time • Electrical Inspection Condition Report – from £150 • Minor Works Electrical Certificate £12.50 • Electrical Installation Certificate/PP document £30
Book an electrician 2-3 hours £54 per hour inc VAT	<ul style="list-style-type: none"> • Arrive on time and wearing correct PPE and shoe covers. • Carry out the work you direct or have pre booked • Fit the pre arranged materials or use our van stock or fit the items you provide. • Van stock and pre ordered materials are not included in the £54 charge and will be shown on the job sheet and invoice. • Test our work, fill out and provide the relevant electrical certificate, which is not included in the £54 charge. 	<ul style="list-style-type: none"> • Parking charges – please have a permit or space available • Travel from a distant parking space • All materials • Any relevant electrical certificate • Any subsequent visit required to carry on the work if it is not completed. • Making good/decoration/refitting carpets etc 	<ul style="list-style-type: none"> • Another visit – price dependent on time • Electrical Inspection Condition Report – from £150 • Minor Works Electrical Certificate £12.50 • Electrical Installation Certificate/PP document £30
Book an electrician 4 hours £204 inc VAT	<ul style="list-style-type: none"> • Arrive on time and wearing correct PPE and shoe covers. • Carry out the work you direct or have pre booked • Fit the pre arranged materials or use our van stock or fit the items you provide. • Van stock and pre ordered materials are not included in the £204 charge and will be shown on the job sheet and invoice. • Test our work, fill out and provide the relevant electrical certificate, which is not included in the £204 charge. 	<ul style="list-style-type: none"> • Parking charges – please have a permit or space available • Travel from a distant parking space • All materials • Any relevant electrical certificate • Any subsequent visit required to carry on the work if it is not completed. • Making good/decoration/refitting carpets etc 	<ul style="list-style-type: none"> • Another visit – price dependent on time • Electrical Inspection Condition Report – from £150 • Minor Works Electrical Certificate £12.50 • Electrical Installation Certificate/PP document £30
Book an electrician 8 hours £384 inc VAT	<ul style="list-style-type: none"> • Arrive on time and wearing correct PPE and shoe covers. • Carry out the work you direct or have pre booked • Fit the pre arranged materials or use our van stock or fit the items you provide. • Van stock and pre ordered materials are not included in the £384 charge and will be shown on the job sheet and invoice. • Test our work, fill out and provide the relevant electrical certificate, which is not included in the £384 charge. 	<ul style="list-style-type: none"> • Parking charges – please have a permit or space available • Travel from a distant parking space • All materials • Any relevant electrical certificate • Any subsequent visit required to carry on the work if it is not completed. • Making good/decoration/refitting carpets etc 	<ul style="list-style-type: none"> • Another visit – price dependent on time • Electrical Inspection Condition Report – from £150 • Minor Works Electrical Certificate £12.50 • Electrical Installation Certificate/PP document £30

Our Terms and Conditions

All prices shown include VAT at the prevailing rate of 20%

These prices only apply to jobs in Cambridge and a radius of 25 miles – we are happy to go further by arrangement

For bookings of less than 2 hours we will offer a range of time that we will attend. We will endeavour to update you when we are on our way

For cancellations or amendments made at any time up to 24 hours before the appointment during Monday to Friday – for booking and cancellation purposes – Friday is assumed to be the previous day to Monday as the office is not open over the weekend.

If you cancel the appointment within 24 hours or over the weekend for a Monday, we may charge £50 or the 50% of the booking cost.

If our electrician is unable to get in or access is denied for any reason then we may charge for this visit.

If we are unable to attend, we will advise you with as much notice as possible. We will always aim to give greater than 24 hours notice.

Materials are provided at our cost plus 25% for all items over £10 cost net VAT, items under £10 will attract a higher markup. We are unable to hold all materials on our vans, so we may need to return or go and get materials within the booking time if they have not been pre-ordered at the time of booking.

If you are a new customer – we will open an account in your name with your details on our system and just to make you aware of our GDPR policy to protect your data. We do not share this with anyone else. We will only contact you for reasons such as product recalls from the manufacturer, warranty or faulty system return visit. We will also keep a record of the work done and certification on file for future reference and may contact you near to the time of any electrical testing required on your system. I trust that this is acceptable, please let us know in writing or at the time of booking, if not.

We are Part P registered electricians for domestic work and certification and registered with NICEIC domestic installer scheme and our membership number is EPP2572

We are ECA registered electrical contractors for work up to and including 400A for our commercial and industrial customers.

We have Public Liability Insurance cover up to £5M